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TO WHOM IT MAY CONCERN

We would like to confirm that GEM – General Elevator Machines S.r.l., having H.Q. and manufacturing facilities in V.le Caproni 18, 38068 Rovereto (TN), Italy, is one of our supplier of gearboxes for modernization business. The machines from GEM are used by Otis Austria since the End of FY2011 for many contracts. The encoder and the motor was tested in combination with OVF and is working well. This machine is used in the modernization business by all Austrian Branches. The support and the lead time is best in class compared to all other know machine-supplier form Italy.

Kind regards
OTIS GesmbH



Dr. Thomas Büttner
Director Customer Service/Eng.



Mag. (FH) Manfred Dorazin
Head of Supply Chain Management